EXECUTIVE AVIATION

Recognizing E-mail Phishing Quick Guide

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What is Phishing?

Phishing is the fraudulent practice of sending emails or other messages purporting to be from reputable companies to induce individuals to reveal personal information like passwords and credit card numbers.

How to recognize a Phishing Email

All Emails from outside of Executive Aviation come with several warnings that alert you to proceed with caution. Like the warning says, <u>do not</u> click links or open attachments unless you recognize the sender and know the content is safe.



Don't' be fooled if it looks like the email has come from an Executive Aviation E-mail address. If it is flagged EXTERNAL in the subject line – it did not come from someone at EA. Look at the example above where it says it came from <u>Payroll@ExecutiveAviation.ca</u> but the secondary "real" address was from outside EA.

How to manage a phishing email

DO NOT click on the links or open an attachment.

DO complete an incident report in Vortex:

Incident Information											
	Status	Pending									
	Category Lookup	IT Ticket	~	Suspected Scam/Phishng 🗸							
	Location Lookup		~	🖽 Мар							

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DO use the Report Phishing functionality in Outlook:

